# MyPlace

**AUSTRALIAN MADE & SUPPORTED**

Smart Home Systems

# User Manual
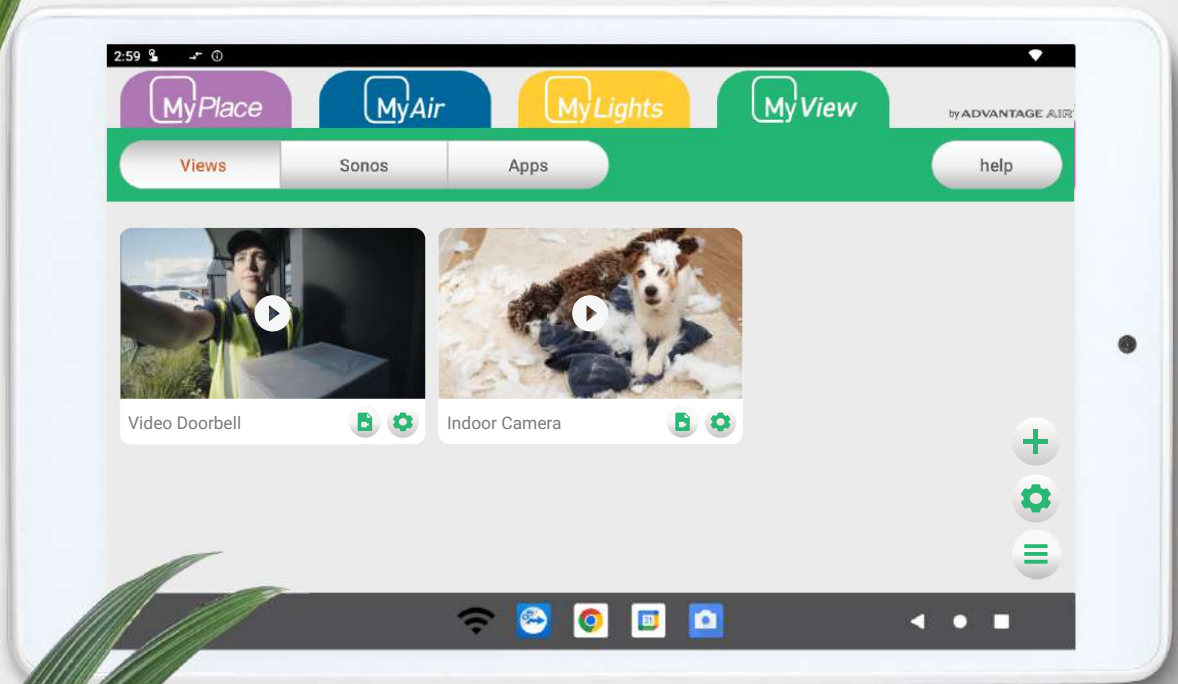
MyView

# MyView User Manual

## Contents

# 1 - INTRODUCTION

Welcome to your new MyPlace smart home system.

The information provided in this user manual will help you to get the most from your new home system.

Upon first power up, the system will take a few minutes to initialise.
If you walk away from your screen it will go to sleep. To wake the screen simply double tap on a corner of the screen.
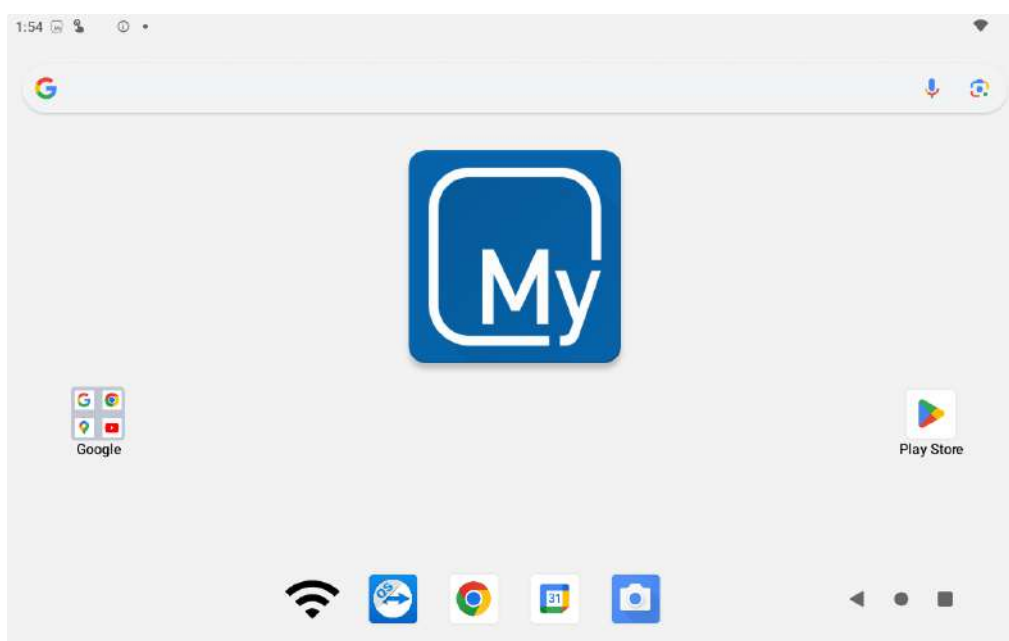


This is your home screen. Press the large My button to start the MyPlace app.
In the MyView tab, you can view video from your MyPlace video doorbell and cameras, check the state of your Gainsborough locks, start playing music on your Sonos speaker and launch other apps from the MyPlace app.

MyPlace will send a notification to your wall mounted touch screen & smart device when you forget to close your door, your camera detects motion or someone rings your doorbell. You will need an internet connection to receive the notification.

**NOTE**: An Active MyMembership is required to access these features. Follow this link for more information.

# 2 - VIEWS PAGE

Here is where you can manage and access your MyPlace video doorbell and cameras.
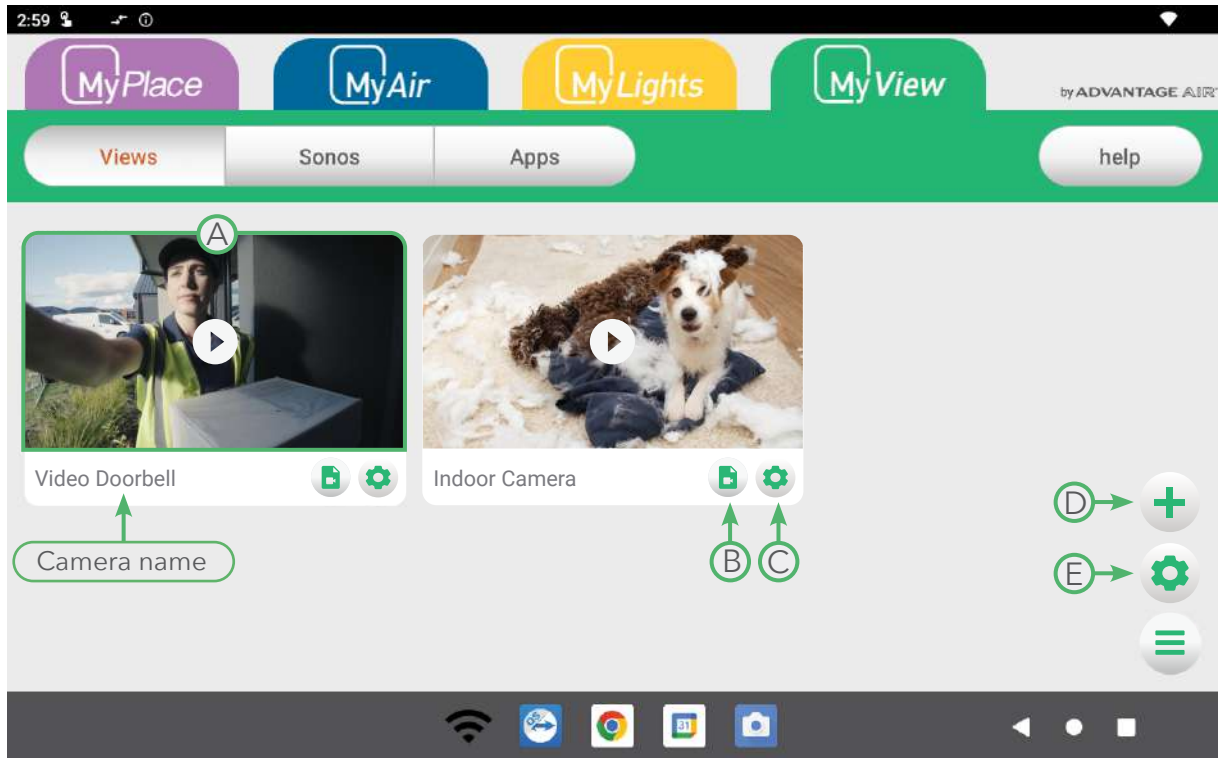


(A) **- Video snapshot and Live view**
This shows the image of the last event triggered from your camera. It automatically updates every time motion is detected or doorbell rings. Pressing the play button will take you to the live camera view where you can watch the live feed from your camera and talk to the person outside.

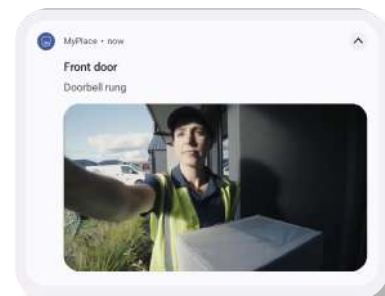> **Microphone**: Enable this option to talk to person outside.

> **Turret Control**: Press this button to pan your indoor camera left and right.

**Notification**
Your wall-mounted touch screen and paired devices will receive an alert notification when someone rings your doorbell or when your camera detects a motion.

Open the notification to quickly go to live view page.

# 2 - VIEWS PAGE

**B - Activity List**
Press this button to go to Activity List view. Here you can access events recorded by your camera. These activities are stored in your camera.

**Activity View**: Press the play button to watch the recorded event.

**Event type**: This shows if the recorded activity is a doorbell or motion event.

**Select a date**: Press the "Today" button to change the date.

**Download button**: Press the ⬇ button in activity view page to download the video to your device.
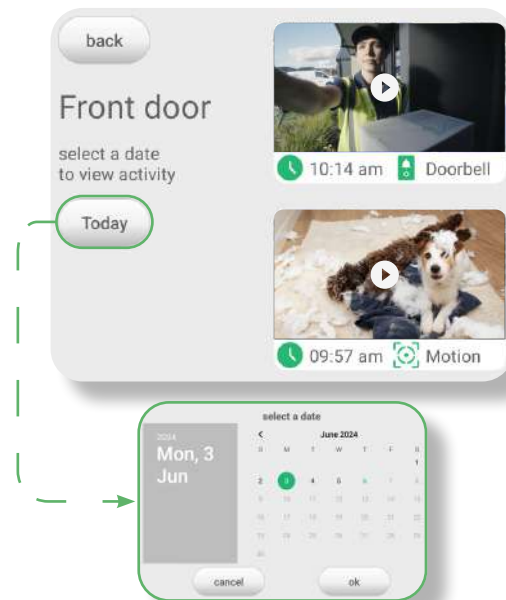
**C - Camera Settings**
Press this button to go to camera settings. Each camera has its own setting.

**Camera Name**: Change the name of your camera.

**Motion Sensitivity**: Adjust how sensitive your camera to motion. Low sensitivity will decrease the number of alerts received on your devices.

**Flip image**: This will mirror your outdoor camera view 180 degrees.

**Bin button**: Pressing the 🗑 button will remove your camera from MyPlace.

Camera name
Video Doorbell
Motion sensitivity
Low ———————————————— High

**NOTE**: You need to reset your camera first before you can add it again to MyPlace. To reset, press and hold the "reset" button until you hear "system reset" or press the "sync" button 5 times.
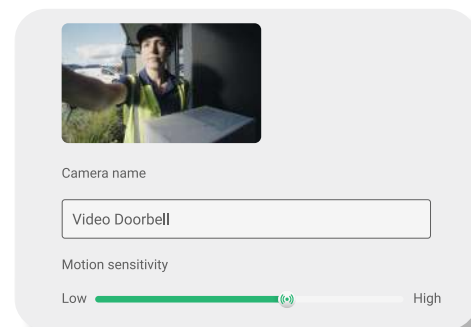
**D - Add camera**
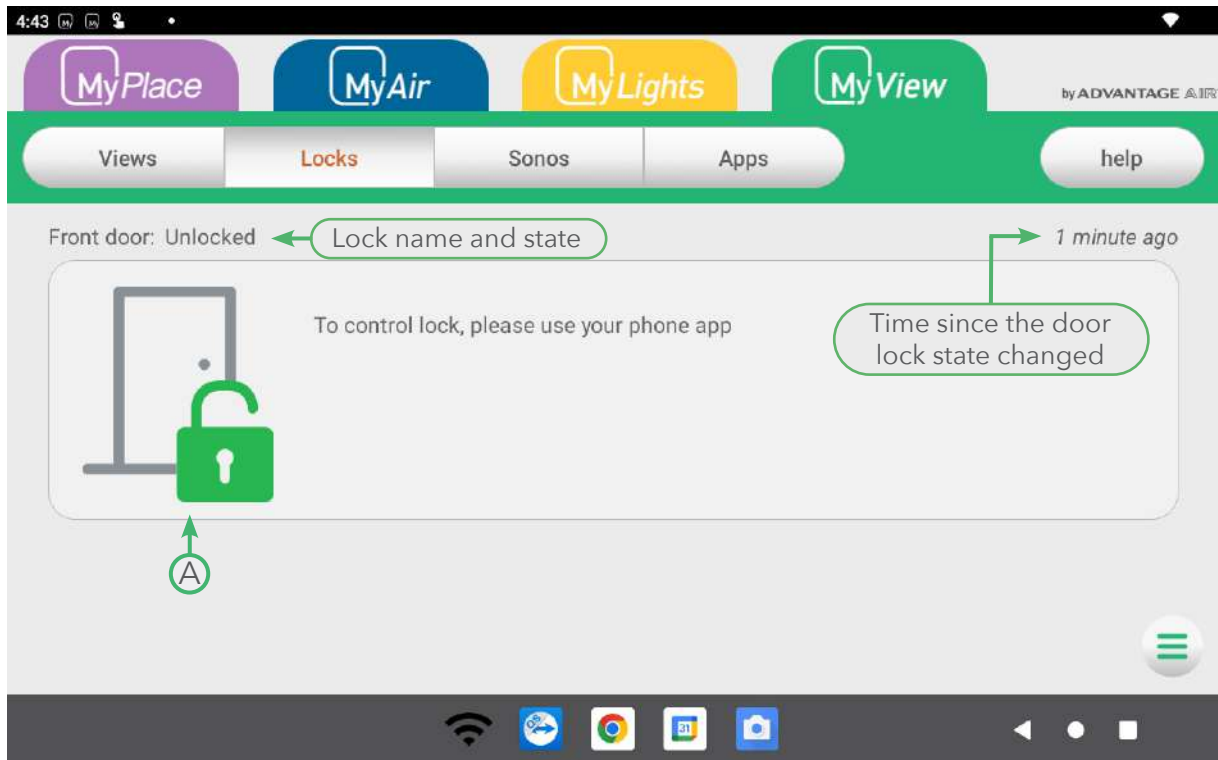Press this button to add Video doorbells and cameras to MyPlace.

**E - MyView Setting**
Press this button to change the setting of your MyPlace app. Follow this link for more information.

# 3 - LOCKS PAGE

Your Gainsborough locks will show here after you pair your Gainsborough account to your MyMembership account. Follow this link for more information.

When a lock changes state or you forgot to close your door, you will receive a notification on your paired phones or smart devices.



**(A) - Lock State**
This shows current state of your lock and door.

| Unlocked | Privacy Locked | Deadlocked | Door is open | Door is jammed or forced |
|---|---|---|---|---|

**Lock Function**
A lock can be remotely controlled from a phone but not from the wall-mounted touchscreen. The touchscreen will, however, show the current state of the lock.

Unlock ◀—— Press this to unlock the door

Privacy ◀—— Press this to lock the door from outside

Deadlock ◀—— Press this to lock the door from inside and outside
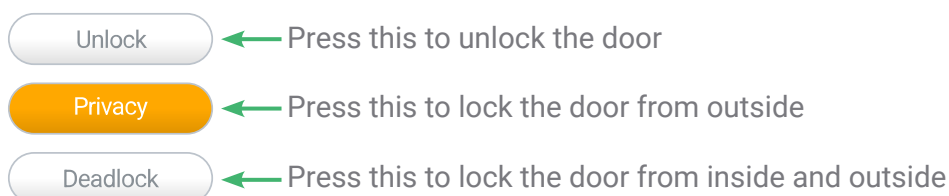
# 4 - SONOS PAGE

Your Sonos speaker will show here after you connect your wall-mounted touch screen and Sonos speaker to the same Wi-Fi.
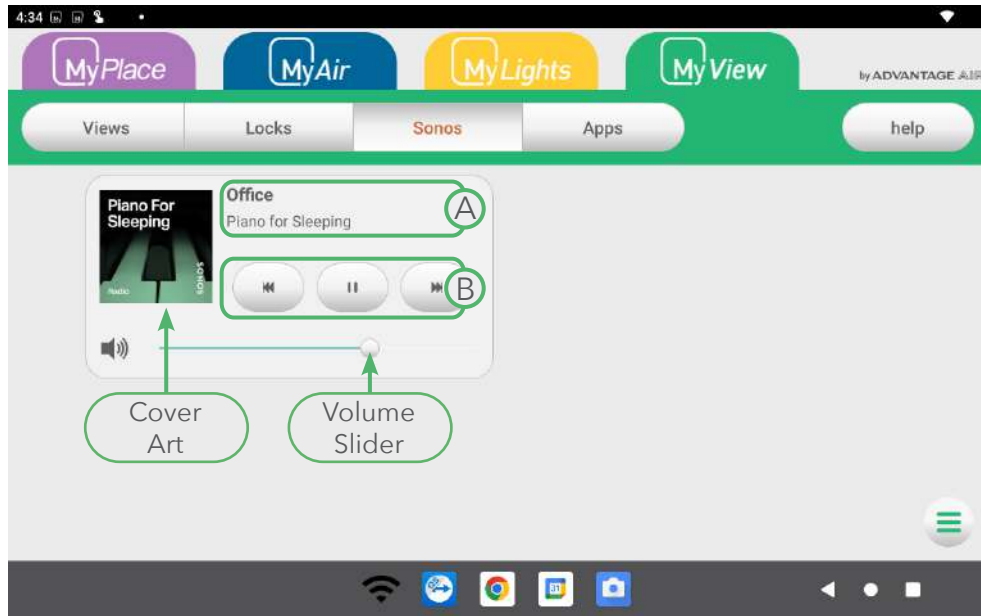


**(A) - Name**
This section shows the room, song and artist name.

**(B) - Playback Control**
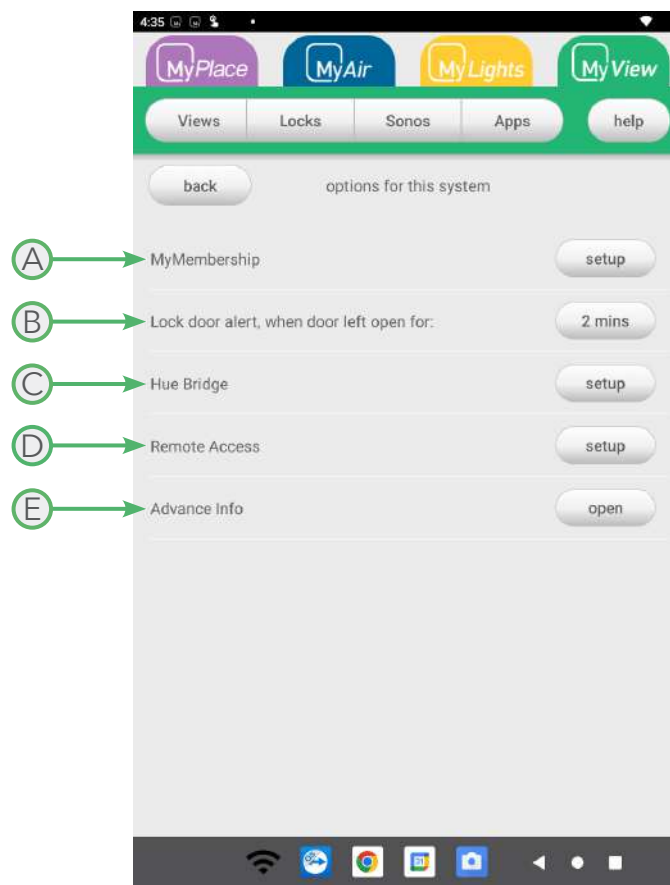This contains the previous song, play and pause, and skip song button.

> **NOTE**: You can add Sonos in scenes or events to play or pause music along with your aircon, lights, blinds and other items.

# 5 - APPS PAGE

This feature allows you to open apps from the MyPlace app.

> **NOTE**: You can set up an event that can launch supported installed app.

# 6 - OPTIONS PAGE



(A)- **MyMembership**
Pair your MyMembership account to MyPlace.

(B)- **Lock door alert**
Set how long the door is left open before it sends an alert. It will continue to send notifications every 30 minutes until the door is closed.

(C)- **Hue Bridge**
Connect your licensed Hue Bridge or unlicensed Hue Bridge with active MyMembership to MyPlace.

(D)- **Remote Access**
This button opens the remote access screen. Setup of remote access is detailed in the Android Wall Mounted Touch screen user manual.

(E)- **Advance Info**
This button will display information about your system and the way it has been configured.

# 7 - MYMEMBERSHIP WEBSITE

Visit the MyMembership website to subscribe and unlock MyView features on your MyPlace system.

**Account Creation**
You can easily sign in using your Google or Apple account or use a different email address to create a MyMembership account.

**Subscription**
Once you have created a MyMembership account, you can subscribe to a plan and start linking MyMembership to the MyPlace app on your wall-mounted touchscreen.

**Linking MyMembership to your MyPlace app**
Generate a pair code in MyMembership website and enter the code in the MyPlace app on your wall-mounted touch screen. This will activate the MyMembership features on your MyPlace app. These new features will be appear under the MyView tab.

**Device Pairing**

| Device | Where to pair |
| --- | --- |
| Video doorbell and cameras | Use the MyPlace app on your wall-mounted touchscreen to add these devices.<br><br>**NOTE:** An internet connection is required. |
| Gainsborough lock | On the MyMembership website, link your Gainsborough account to your MyMembership account.<br><br>**NOTE:** An internet connection is required. |
| Sonos | Sonos speaker and your wall-mounted touchscreen should be on the same network |
| Philips Hue | Use the MyPlace app on your wall-mounted touchscreen to link the Philips Hue bridge. The Hue bridge and your wall-mounted touchscreen should be on the same network. |

**NOTE**: MyMembership requires an android version 8.1.0 and above. To know the android version of your wall-mounted touchscreen, press the advance info in the options page.

# ADVANTAGE AIR®

## The advantage of Australian-made

MyPlace is designed by Advantage Air, a family-owned Australian company that started out designing and manufacturing innovative ducted air-conditioning. In the last 20 years we have focussed more specifically on smart electronic control systems, including MyPlace.

In this time we have earned a reputation for producing reliable, exceptional products that make daily life easier and more comfortable. We take pride in designing and creating an Australian product that is world class. To achieve this, we embrace technology and invest heavily in research and development.

Our ingenious engineers have developed numerous industry firsts and earned us a number of patents, registered designs and design awards in the process. We are committed to quality and where possible, make our components in Australia.

## Activation code

MyPlace has an activation feature. A code may be required from your installer to activate your system after 21 days.

## Wall mounted touchscreen

Advantage Air touchscreens are manufactured with a static Android version, therefore standard Android operating system updates are not available. Only critical Android updates will be allowed.

## Peace of mind warranty

Advantage Air components are well known in the industry for their quality and durability. To prove our confidence, we provide a 5 year warranty on all electronic controls.

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### ADVANTAGE AIR®

**Australia**

| **Perth** | **Brisbane** | **Sydney** |
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For further assistance, call our MyTeam Support on 1300 850 191, Mon-Fri from 6am to 5pm WST.