

Google Home Setup (e-zone)

First set up your Google Home device through the Google Home app on your mobile phone, if you haven't done this please follow the link provided. The Easy Zone setup will not work unless this is completed first.

<https://support.google.com/googlenest/answer/7029485>

- Once Google Home has been set up, paired, and personalized to your voice, download and open the Google Assistant app on your mobile phone, tap the microphone icon and say “talk to Easy Zone”.
- You will be asked to link your google account to Easy Zone, answer “yes”. If you receive a different reply, please see troubleshooting below.
- You will be presented with the Easy Zone Account linking setup page where you have to enter an access code, to obtain the access code follow the next step.
- Open the e-zone application on your touch screen, go to Setup – Options.
- Make sure Google Home option is enabled – press “add” (Paired Accounts) this will open the Account Linking Wizard page, then press the “Generate” button to generate the access code.
- Go back to your mobile phone and enter the access code on the Easy Zone Account Linking setup page and press “submit”
- If you go over the two minute time limit then you will need to generate a new access code in the Account Linking Wizard page again.

Once connected your commands will be:

Power ON / OFF

- ❖ ‘Hey Google, ask Easy Zone to turn (on/off) my aircon’

Tell me more (outlines to the user the commands they can use)

- ❖ ‘Hey Google, ask Easy Zone for help’
- ❖ ‘Hey Google, ask Easy Zone to tell me more’

Change Temperature

- ❖ ‘Hey Google, ask Easy Zone to change temperature to (number)’
 - ‘Hey Google, ask Easy Zone to change temperature to 24’

Change Fan Speed

- ❖ ‘Hey Google, ask Easy Zone to change fan speed to (low/medium/high/auto/ezFan)’

Change Mode

- ❖ 'Hey Google, ask Easy Zone to change mode to (cool/heat/fan/dry/ezAuto)'

Run a specific scene

- ❖ 'Hey Google, ask Easy Zone to run scene (number)'
 - 'Hey Google, ask Easy Zone to run scene 4'
- ❖ 'Hey Google, ask Easy Zone to run (ezWelcome / ezGoodbye)'

Troubleshooting

- ❖ If you get this reply: *"Sorry, Easy Zone isn't supported on this device."* double check that you are using the **Google Assistant** app (not Google Home app)
- ❖ If you get this reply: *"Hi there, in order for Easy Zone to correctly identify your system, you must enable specific settings in your google account and link your account, please call our tech support on 1300 850 191 for help."* you will need to enable some settings on your google account and/or your google home device settings. Follow the links below and make sure these settings are turned on:
 - Personal results - <https://support.google.com/assistant/answer/7684543>
 - Activity controls - <https://support.google.com/googlenest/answer/7382500>
- ❖ If you still get the above response, follow these steps:
 - Open Assistant App
 - Tap on the top right icon for your account (should be your first initial)
 - Click 'Devices' in Blue
 - Tap on your phone showing here
 - Disable personal results, wait 5 seconds
 - Enable personal results again
 - Go back to assistant, say 'Talk to Easy Zone'

How to unlink from Easy Zone

To unlink your google account from Easy Zone, follow steps below:

- Using Web Browser
 - Login with your google account then open this link
<https://myaccount.google.com/accountlinking>
 - Press "unlink" for Easy Zone then press "OK" to confirm.
- Using Android Phone
 - Open Google Home app, press the circle icon on the top right.
 - Press the "Manage your Google Account" button.
 - Select "Security" tab then select "Linked Accounts" at the bottom of the page.

- This will open the Linked accounts page, press “unlink” for Easy Zone then press “OK” to confirm.

If you have multiple Google Homes, then 1 person needs to use the phone application to add each Google Home to their Google account. You can also setup multiple users to each Google home device or the original account can invite others to join their “Home” from the Google App.

- To add a user to your google home device, open the phone app (Google Home app)
- On the home screen, press the circle icon on the top right and check the correct google account is selected at the top.
- Go back to the home screen and select the google home device you want to link your account to.
- Tap the settings gear.
- Tap Link your account with Voice Match.
- You may need to personalize your voice again for the different devices if you didn't do this in the initial set up.

If you have any questions or issues with this, please give Advantage Air Tech Support a call on 1300 850 191.