

## WARRANTY SERVICE REQUISITION

<b>Installation Company Name:</b> _____	<b>Date:</b> _____
<b>Contact person:</b> _____	<b>Contact Phone:</b> _____
<b>Customer / Home owner name:</b> _____	
<b>Address:</b> _____ _____	
<b>Phone Contact:</b>	(home) _____ (work) _____ (mobile) _____ (mobile 2) _____
<b>System Type:</b>	ZSK                      CONTROL AIR    PLATINUM    VAV                      GEN 111 ZSK2                     ZONE 10        VAV-T        FRESH AIR
<b>Motor Colour:</b>	BLACK                    GREY            GREEN            YELLOW            RED
<b>Unit Make and Model:</b> _____	
<b>Original Invoice Number from Advantage Air to you:</b> _____	
<b>Date of system installation:</b> _____ _____	
<b>Detailed description of suspected fault:</b> _____ _____ _____ _____ _____	

**\*\*PROOF OF PURCHASE (e.g. Advantage Air Invoice) MUST BE FORWARDED WITH THIS CLAIM FORM\*\***

Advantage Air warranty policy only covers repair or replacement of faulty Advantage Air products. If Advantage Air products are not found to be faulty or fault is caused by a design, installation error or a third party, you agree to cover all costs incurred by Advantage Air and authorise Advantage Air to charge you for these costs.

If Advantage Air product is not at fault the preferred course of action by install company -

Warranty Tech carries out repairs as required, if possible, and charges all costs to AA contractor

(please tick)

Warranty Tech ceases works on site and notifies AA contractor to rectify problem (call out cost incurred)

**Name:** \_\_\_\_\_

**Authorised Signature:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Email Address/Fax:** \_\_\_\_\_ (for invoices and reports to be sent to)

**PLEASE NOTE : ALL INFORMATION ABOVE IS REQUIRED BEFORE A WARRANTY VISIT TO SITE WILL BE MADE**

Email completed warranty form to:	WA	08 9353 4419	<a href="mailto:warranty@advantageair.com.au">warranty@advantageair.com.au</a>
	NSW	08 9353 4419	<a href="mailto:warranty@advantageair.com.au">warranty@advantageair.com.au</a>
	QLD	07 3268 2366	<a href="mailto:brisbane@advantageair.com.au">brisbane@advantageair.com.au</a>
	VIC	03 9707 9110	<a href="mailto:melbourne@advantageair.com.au">melbourne@advantageair.com.au</a>
	SA	08 9353 4419	<a href="mailto:warranty@advantageair.com.au">warranty@advantageair.com.au</a>